

ASSET SERVICING TIMES

Comrade Trustee Services goes live with Smartstream's Air

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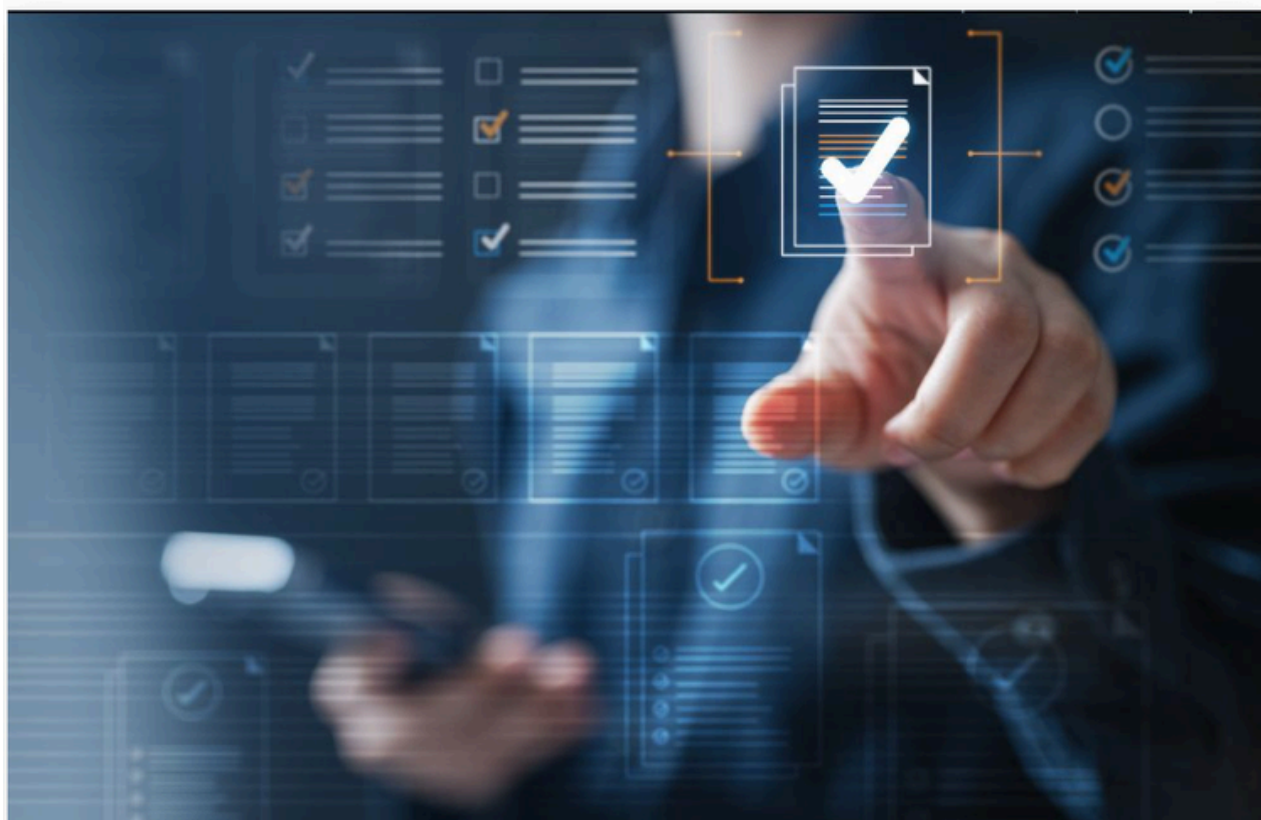


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Comrade Trustee Services (CTSL), trustee for the Defence Force Retirement Benefit Fund in Papua New Guinea, has gone live with Smartstream's Air, the AI reconciliation and data automation solution.

The go-live delivers a fully automated, straight-through reconciliation workflow, enabling CTSL to improve operational efficiency, accuracy and auditability.

CTSL adopted Air to scale and manage operating in a complex data environment, reconciling multiple file types, including fixed-length files and PDFs, requiring advanced matching logic.

This has replaced manual data collection and excel pre-processing, cutting processing time, and improving efficiency and accuracy.

Smartstream says the firm's processing time has been reduced from up to eight hours to under five minutes, with scalability for complex file types, formats and reconciliation logic.

Radha Pillay, regional director, APAC, Smartstream, notes: "We are pleased to support Comrade Trustee Services in modernising its reconciliation operations through Air.

"This go-live demonstrates how AI-driven data automation can address complex data structures and file formats, delivering measurable efficiency gains and improved accuracy. We look forward to continuing our partnership with CTSL as their needs evolve."