



Comrade Trustee Services goes live with Smartstream's Air

Smartstream, the trusted data solutions provider for leading global financial institutions and enterprises, today announces that Comrade Trustee Services Limited (CTSL), trustee for the Defence Force Retirement Benefit Fund in Papua New Guinea, has gone live with Smartstream's Air, the AI reconciliation and data automation solution – cutting processing times from eight hours to under five minutes.

🕒 6 hours

The go-live delivers a fully automated, straight-through reconciliation workflow, enabling CTSL to significantly improve operational efficiency, accuracy and auditability. CTSL operates in a complex data environment, reconciling multiple file types, including fixed-length files and PDFs, requiring advanced matching logic. To manage this and scale, CTSL adopted Air for its ability to handle diverse data structures, custom integrations, and ETL-based transformations, delivering high automation and match rates. This has replaced manual data collection and Excel pre-processing, cutting processing time and significantly improving efficiency and accuracy.

Freddy Manihoru, General Manager Member Services, Comrade Trustee Services, said: "Moving to Smartstream's Air has transformed how we manage our reconciliation processes. What was previously a highly manual and complex task is now fully automated, enabling us to accurately manage our members' contributions and ensure that no contributions are missed or inconsistent. Implementing a robust reconciliation process has been critical for us to achieve better outcomes for our members."

Radha Pillay, Regional Director, APAC, Smartstream, said: “We are pleased to support Comrade Trustee Services in modernising its reconciliation operations through Air. This go-live demonstrates how AI-driven data automation can address complex data structures and file formats, delivering measurable efficiency gains and improved accuracy. We look forward to continuing our partnership with CTSL as their needs evolve.”

Smartstream’s Air uses AI to automate reconciliations, improve match rates and provide full auditability across complex and high-volume data environments, supporting scalability, control and operational resilience.